



Enhancing your IT performance....



Service Features..

- Database Updates during off Business Hours
- Implementing System Fixes during off hours
- Implementation of group IT policies
- Remote Management of Desktops
- Daily Security Audits
- Customized to the needs of the Clients

Overview

It is important that your IT infrastructure is overhauled, checked and maintained on regular intervals so that its performance is optimum and trouble shooting is reduced. Employing dedicated resources for this activity can be costly and hence unviable. With the connectivity getting better by every day it is highly cost effective to go for an option of Remote Maintenance.

Based in India we have a number of advantages to be able to provide Remote Maintenance services to companies in UK. We have access to large pool of skilled resources to carry this out 24 x7. The time difference of 4.30 hours further provides an option to easily carry out the maintenance before the rush hour begin in UK.

Robosoft has been providing these services to some retail companies in UK who have benefitted tremendously by carrying out preventive maintenance by remote access. Our team of Engineers can perform the maintenance related to all standard software such as Windows OS, MS Office, Antivirus, File Server etc as well as specialized systems such as POS, ERP, CRM, Patient Records etc.

Sample Services

POS Product Price Updates
Product Barcode Updates
Maintenance Routines
Service Patches for Tills
Version Updates
Virus Checks
Database Backups
Network Testing
Trouble Shooting



Advantages a galore....



Benefits..

- Optimized Systems Performance
- Trouble Free Network
- Reduction in Troubleshooting Calls
- Preventative Approach
- Cost Effective
- Peace of Mind

Robosoft Advantage

Infrastructure

Robosoft has its Remote Maintenance & Support center in India with onsite project management and implementation team in UK. The IT infrastructure is state of art with latest equipments, connectivity and redundancies in every area to ensure an uninterrupted support to the clients...

Team

Robosoft has a team of Service Agents, Network & System Administrators who are well qualified, experienced and proficient in latest technologies and concepts. Depending on their expertise they are having relevant certifications such as MCSE, CCNA, MCP to mention a few

Service Standards

Robosoft's services and processes are modeled to meet the Small & Medium Scale client requirements. Over a period of last 6 years Robosoft's service and implementation methods have matured to meet the objectives of projects in stipulated time and cost..

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